

# Cookies Policy

This Cookie Policy forms part of the Legal Warning and Privacy Policy of the <https://my.axactor.es> website (hereinafter, the “Website”). Access and browsing on the Website or the use of the services of the Website indicate acceptance of the terms and conditions contained in the Legal Warning and Privacy Policy.

AXACTOR ESPAÑA, S. L., (hereinafter, “AXACTOR”), as the owner of the Website, holder of Tax Identification Number B-87334637 and whose registered office is at Calle Doctor Esquerdo 136, 4ª Planta, 28007 Madrid, hereby informs you that, in order to facilitate browsing on the Website, we use cookies or other data recovery and storage devices for a similar purpose (hereinafter, the “Cookies”).

In this regard and in order to guarantee the user a high-quality browsing experience, we provide the following information about cookies, the types of cookie used on our Website and how to configure or disable them.

## 1. WHAT IS A COOKIE?

Cookies are files that contain small amounts of information which are downloaded on to the device of a user when they visit a website.

Cookies are technical solutions which allow users to browse the Internet and are therefore essential for Internet operation. They cannot damage the equipment/device of the user and, if they are activated in the settings of your browser, they help to identify and resolve possible operational errors on the Website. They can also be used for advertising or analytical purposes.

## 2. USE OF COOKIES BY THE PROVIDER

AXACTOR specifically uses first-party cookies generated directly by this domain and third-party cookies generated from other websites unconnected to AXACTOR, belonging to third-party companies, for the specific purposes explained below. If, in the future, the provider uses other cookies for the purposes of providing more and better services, the user will be informed.

### (i) Technical Cookies

These are cookies which allow the user to browse on a website, platform or application and to use different options or services on them, for example, to control traffic and data communication, to identify the session, to access restricted areas, to record the elements of an order, to request registration for or participation in an event, to ensure secure browsing, to store content for the dissemination of videos or sound or to share content on social media.

AXACTOR does not need your consent to install cookies on your device if they are necessary to activate the functions that you use, and their use is based on the need to provide the services requested. If you disable or block all the cookies on your browser, your browsing on the Website will not be optimised and some of the utilities of the Website will not function correctly.

The technical cookies used are:

Name	Owner	Duration
Cookie	Axactor	Persistent
LastAction	Axactor	Session
Login	Axactor	Session
Token	Axactor	Session

## (ii) Personalisation cookies

These are cookies which allow the user to access services with some generally predefined characteristics, which depend on the user terminal or choices made previously, such as the language selected, the font and position of images, depending on whether the site is accessed from a PC, a mobile device, etc.

Personalisation cookies are installed by default when a user accesses the Website or when a personalisation option is selected, in order to adapt the viewing of the content to user preferences. AXACTOR does not need your consent to use this type of cookie, and the purposes for which this information is used does not have a major impact on your privacy. They are essential for our content to appear attractively and their use is therefore based on our legitimate interest.

The personalisation cookies used are:

Name	Owner	Duration
Lang	Axactor	Persistent

## (iii) Analytical cookies

These cookies gather information about the way in which visitors use the website, for example, which pages they visit most frequently, whether they receive error messages, the sections which they access or the buttons which they click on the website. The information obtained by these cookies cannot identify the visitor. All the information obtained is aggregated and, therefore, anonymised. The function of these cookies is to gather statistics and reports that will allow the operation of the website to be improved.

The analytical cookies used are:

Name	Purpose	Owner	Duration
_pk_id	Used to store a few details about the user such as the unique visitor ID	Matomo	13 months
_pk_ref	Used to store the attribution information, the referrer initially used to visit website		6 months
_pk_ses, _pk_cvar, _pk_hsr	Short lived cookies used to temporarily store data for the visit		30 minutes
_pk_testcookies	User to check whether the visitor's browser supports cookies		Instantaneously deleted
matomo_ignore	Cookie will be a third-party cookie. This cookie does not contain personal information or any ID and the cookie value is the same for all visitors.		1 year

matomo_sessid	This cookie does not contain any data user to identify visitors and is considered as “essential” cookie	14 days
mtm_consent	This cookie is created to remember that consent was given (or removed) by the user	1 year
mtm_consent_removed	This cookie is created to remember that consent was given (or removed) by the user.	1 year
mtm_cookie_consent	This cookie is created with an expiry date of 1 year to remember that consent for storing and using cookies was given by the user.	1 year

You can find more information about Matomo cookies here:  
[https://matomo.org/faq/general/faq\\_146/](https://matomo.org/faq/general/faq_146/)

### 3. HOW TO CONFIGURE, REJECT OR BLOCK COOKIES

AXACTOR provides a “Configure cookies” link in the footer of all pages of the Website. This tool allows the user to accept all cookies, reject all cookies (except for technical cookies necessary for the operation of the website) or to configure them individually. You can block cookies using your browser settings or configure your browser to give a warning before the server stores a cookie:

- a. For Microsoft Internet Explorer, use the option in Tools > Internet Options > Privacy > Settings. For further information: <http://windows.microsoft.com/es-es/windows-vista/block-or-allow-Cookies>
- b. For Firefox, use the option in Tools > Options > Privacy > Cookies. For further information: <https://support.mozilla.org/en-US/kb/block-websites-storing-cookies-site-data-firefox>
- c. For Chrome, see Options > Advanced Options > Privacy. For further information: <https://support.google.com/accounts/answer/61416?hl=en>
- d. For Opera, you can configure your browser in Security and Privacy. For further information: <https://help.opera.com/en/latest/web-preferences/#cookies>
- e. For Safari, use the option in Preferences/Privacy. For further information: <https://support.apple.com/en-us/HT201265>

### 4. RIGHTS OF USERS AND ADDITIONAL INFORMATION

For further information about the processing of your data by AXACTOR and how to exercise your rights, see our [Privacy Policy](#).

You can also contact AXACTOR by e-mail at: [derechosarco@axactor.com](mailto:derechosarco@axactor.com).

**Latest update: December 2022**

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